

The image features a central dark blue circle containing the text 'PAU' in a large, white, serif font, followed by 'Student Success' in a smaller, white, sans-serif font. The background is a vibrant, abstract collage of various shapes and colors, including yellow, pink, blue, orange, and green, with some elements resembling stylized flowers or leaves. The overall style is artistic and celebratory.

PAU

Student  
Success





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DIRECTOR OF FINANCIAL AID



## A QUICK REFERENCE GUIDE FOR STUDENTS SEEKING SUPPORT



### STUDENT SUPPORT

- Individual & group **tutoring**
- Academic **skills development** such as time management, test-taking, etc.
- Assist with communicating to faculty members if a student needs to miss classes for a day or so due to temporary life events
- Guide **Leave of Absence (LOA)** and Program **Withdraw** process
- Support during and returning from a LOA or re-entering PAU

[StudentSuccess@paloaltou.edu](mailto:StudentSuccess@paloaltou.edu)  
650-433-3836



### OFFICE OF ACCESSIBLE EDUCATION

- Work with students, faculty, and staff to ensure an equitable and **inclusive environment** for students with disabilities
- For more information about our services and the process for requesting **accommodations**, please visit our [website](#).
- For assistance with requesting disability-related accommodations, please review the [Student Disability Services Handbook](#)

[OAE@paloaltou.edu](mailto:OAE@paloaltou.edu)



### INTERNATIONAL STUDENT SERVICES

- Assist international students with **immigration benefits and regulations** including: travel documents (I-20s, visas), and work permission
- Provide **support and resources** for adjusting to life in the U.S. and PAU
- All new F-1 visa international students are required to complete an international student orientation in their first quarter at PAU

[International@paloaltou.edu](mailto:International@paloaltou.edu)



### VETERAN STUDENT SERVICES

- Provide **support and resources** for all military affiliated PAU students.
- Facilitate post-911 GI Bill, Veteran Readiness and Education (VR&E), Dependents Education Assistance, and certain Tuition Assistance programs
- To find out what you need to do to get **VA Educational Benefits** set up at Palo Alto University, check out the [Veteran Student Services](#)

[Veterans@paloaltou.edu](mailto:Veterans@paloaltou.edu)



### WRITING STUDIO

- Writing consultations at the [Writing Studio](#) are designed to teach various **strategies to enhance your writing**, research, editing, and proofreading skills.
- Writing coaches will not “fix your paper” for you, they will help you enhance your **critical thinking**, argumentation, and **organization skills**, empowering you to become a more confident and proficient writer for current and future writing assignments and tasks.

[WritingStudio@paloaltou.edu](mailto:WritingStudio@paloaltou.edu)



### OFFICE OF FINANCIAL AID

- Help students **access financial resources** including:
  - Scholarships
  - Loans
  - Federal Work-Study
  - Grants
  - **Financial Literacy**
- Both undergraduate and graduate students should complete the **Free Application for Federal Student Aid (FAFSA)** as early as possible every year so that Financial Aid can process your financial aid award in a timely manner.

[FinanciaAid@paloaltou.edu](mailto:FinanciaAid@paloaltou.edu)  
650-433-3824



## ACADEMIC RESOURCES

The [University Catalog](#) and [Student Handbook](#) are your key place for detailed information on PAU policies and guidelines!

# FREE APA WRITING & STATISTICS SUPPORT!

These FREE pilot courses are designed to provide students with an introduction and to help you become familiar with relevant concepts. Students will learn basic fundamentals necessary to be successful in your scholarly work at PAU and potential future career as a researcher.

*\*This is an optional course that is NOT part of any degree requirement.*

[Enroll in "Statistics For Student Success"](#)



**Sign Up Now!**

### What To Expect:

- ✓ Instructional Videos
- ✓ Downloadable Handouts
- ✓ Knowledge Checks
- ✓ Study Guides
- ✓ Learning Modules

[Enroll in "APA Writing" Course](#)



**grammarly**

### Access Your Free Grammarly Account Now

Grammarly is an excellent resource to help hone effective communication and writing skills. Set up your FREE Grammarly account by following these steps:

1. Add [info@send.grammarly.com](mailto:info@send.grammarly.com), [info@em.grammarly.com](mailto:info@em.grammarly.com), and [donotreply@grammarly.com](mailto:donotreply@grammarly.com) to your contact list.
2. Go to <https://www.grammarly.com/enterprise/signup>, create or log in to your PAU email account.

If you encounter issues setting up your account or have questions about using Grammarly, please contact the Writing Studio Director, Dr. Robert Randolph at [rRANDOLPH@PALOALTU.EDU](mailto:rRANDOLPH@PALOALTU.EDU).



### FREE 24 Hour Tutoring Now Available!

The Writing Studio is thrilled to announce ThinkingStorm, a FREE writing resource available 24 hours per day, 7 days per week now available to PAU students! You can access ThinkingStorm to help them with statistics and writing, including ESL/ELL support. Whether you're tackling challenging problem sets or polishing essays, expert tutors are available around the clock to assist our students.

How to Access ThinkingStorm: Simply log in to Canvas, navigate the Writing Studio site, and look for the link to ThinkingStorm under Modules. From there, you will be able to connect with tutors any time they need help.



## POPULAR LINKS

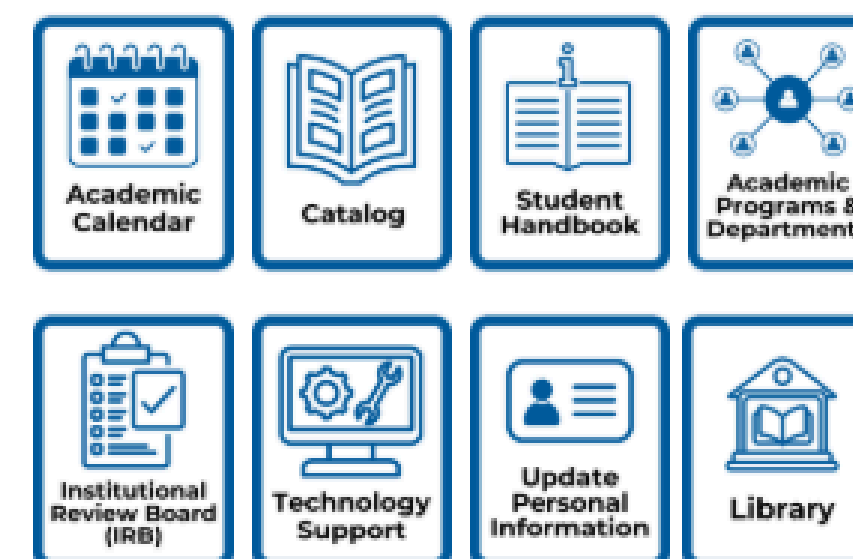


MY PAU  
STUDENT PORTAL

## ANNOUNCEMENTS



## STUDENT RESOURCES



## LIFE @ PAU



## STUDENT PORTAL CONTACTS

If you are looking for any additional information please contact [StudentSuccess@paloaltou.edu](mailto:StudentSuccess@paloaltou.edu)

For questions or edits to the student portal, complete the [Student Portal Updates Form](#).

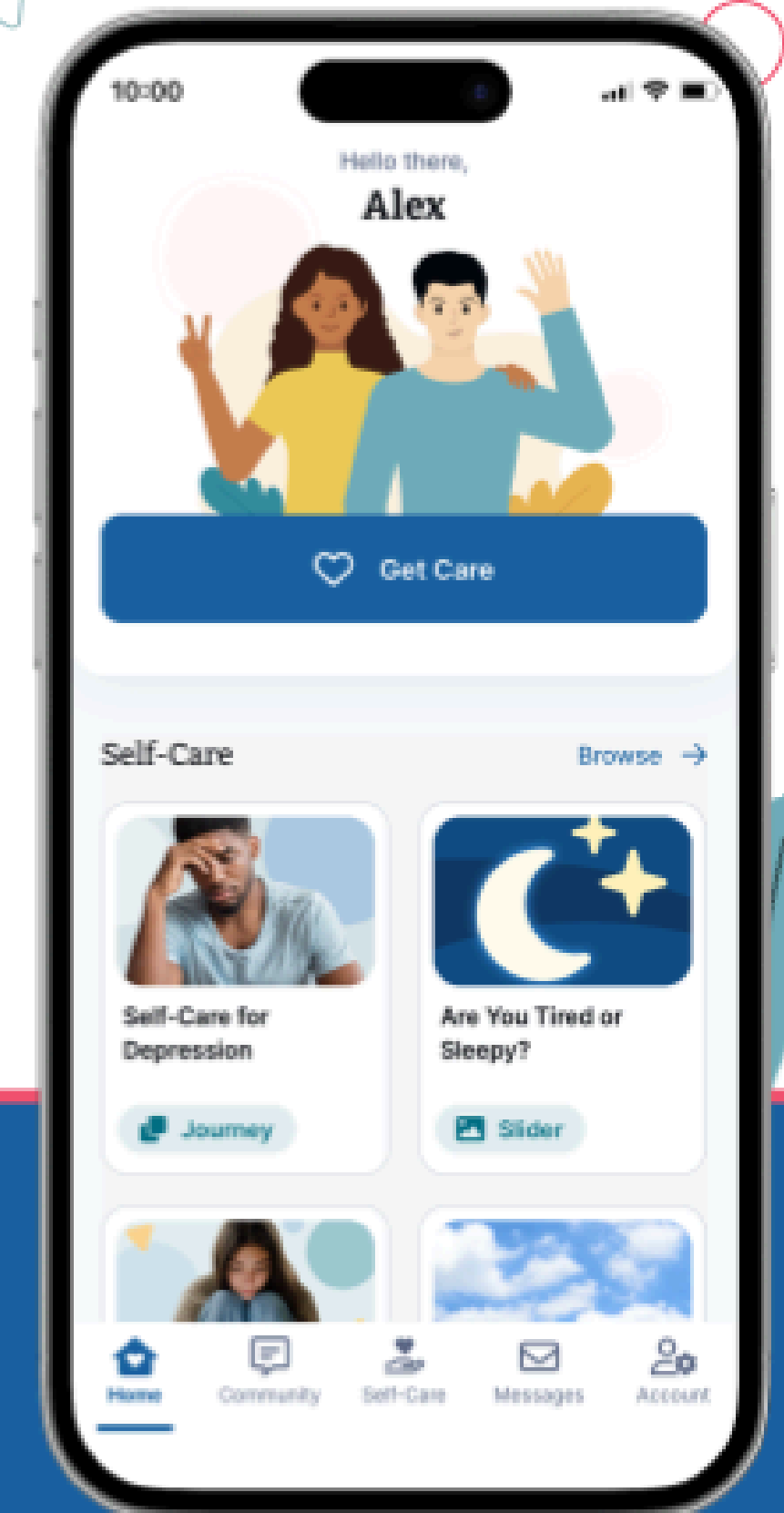
## MY COURSE SCHEDULE



# Your Virtual Health and Well-Being Resources

Available on the TimelyCare app or [timelycare.com/PAU](https://timelycare.com/PAU)

 <b>MedicalNow</b> On-demand support for common health issues.	 <b>TalkNow</b> 24/7, on-demand emotional support to talk about anything.	 <b>Scheduled Medical</b> Choose your preferred day, time, and medical provider.
 <b>Self-Care Content</b> Visit the "Self-Care" page for guided self-care content.	 <b>Scheduled Counseling</b> Choose your preferred day, time, and mental health provider.	 <b>Peer Community</b> Share your experiences with a nationwide network of students.



Scan the QR Code  
to access care.

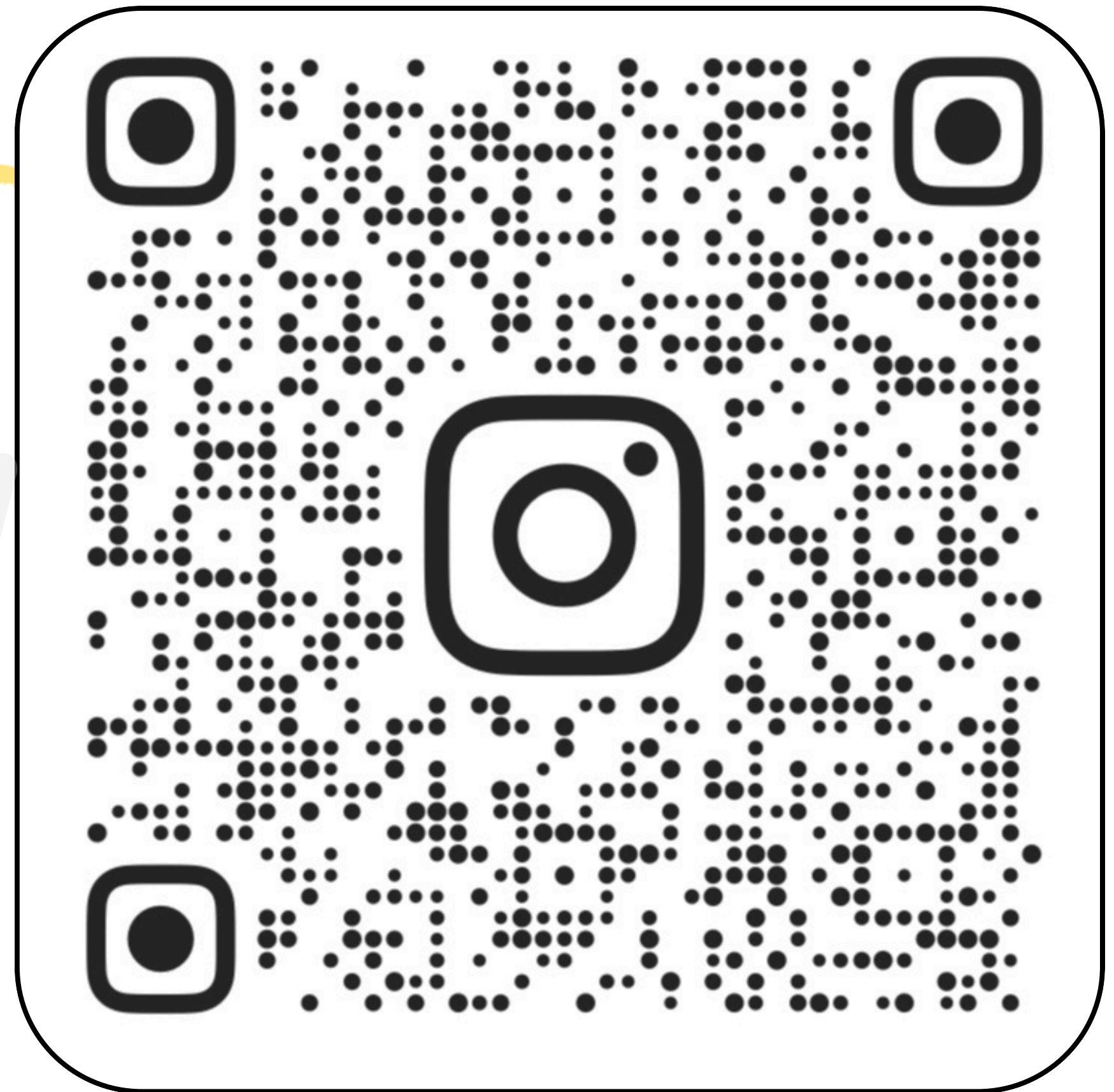
  
**timelycare**

@timelycare

@timely\_care



*Follow us on  
Instagram!*



@PAU\_StudentSuccess